**Research and Planning Commission**

**Accountability and Quality Measures**

**Name of Accountability/Quality Program:**

National Community College Benchmark Project

**Note:** Taken together, the two accountability projects described below comprise the National Higher Education Benchmarking Institute, the largest provider of community college benchmarking and peer comparison services in the country. The National Higher Education Benchmarking Institute (NHEBI) at Johnson County Community College has worked with more than 450 community colleges on two national data consortia, [National Community College Cost and Productivity Project](https://ncccpp.org/) (Cost and Productivity Project, formerly "The Kansas Study") and the [National Community College Benchmark Project](http://www.NCCBP.org) (NCCBP).

**Authors/Sponsors/Funders, etc.:**

The foundations of NHEBI were laid when Dr. Jeff Seybert received funding from the Department of Education's Fund for the Improvement of Postsecondary Education (FIPSE) to establish "The Kansas Study” [a precursor to the cost and productivity project]. At the same time the NCCBP was conceived with the generous support of Johnson County Community College.

**URL:**

Note: The following two URLs are inter-connected. If you type NHEBI into Google, it takes you to a page within the NCCCPP site.

* Cost and Productivity Project: <https://ncccpp.org/>
* Benchmark Project: <http://www.nccbp.org/>

**Overview:**

**National Community College Cost and Productivity Project (Cost and Productivity Project) :**The Cost and Productivity Project was created as the Kansas Study of Community College Instructional Costs and Productivity in 2004. The Cost and Productivity Project provides discipline-level data and benchmarks for staffing plans and decisions about faculty positions, for academic program planning and assessment, and for documentation of compliance for accreditation purposes.

**National Community College Benchmark Project (NCCBP:** Responding to requirements for inter-institutional comparisons, Johnson County Community College established the National Community College Benchmark Project (NCCBP) with other colleges from across the United States to standardize a nation-wide benchmark reporting process. The NCCBP provides institutions with high-level benchmarks on institutional demographics, student outcomes, student demographics, financial, HR and workforce development data.

**Specific Measures in Program**

**The Cost and Productivity Project** provides the following benchmarks at the discipline level:

* Instructional costs per student credit hour
* Student-faculty ratios
* Workload by full-time, part-time, other faculty
* Students taught by full-time, part-time, other faculty

**The Benchmark Project** members receive reports including normed benchmarks for:

* Completion & Transfer
* Retention & Persistence
* Student Performance
* Satisfaction & Engagement
* Job Market
* Other Institutional Effectiveness Metrics

Specifics are provided on the NCCBP website.

**Impact/Implications for Washington Community & Technical Colleges:**

1. Fees

|  |  |  |
| --- | --- | --- |
| **2013 Annual Fees** | **Cost & Productivity Project\*** | **Benchmark Project** |
| Early Bird (thru 5/1) | $1,250 | $1,250 |
| Regular | $1,450 | $1,450 |

\* $250 discount if a member of the Benchmark Project

2. WA CTC’s participating in 2013

|  |  |
| --- | --- |
| **Cost & Productivity Project** | **Benchmark Project** |
| HighlineLower ColumbiaSkagitYakima | BellevueBig BendClarkLower Columbia |